

Recipient's Rights & Responsibilities

As a recipient of Legacy Behavioral Health Center, Inc., you have the following rights:

1. To be treated with courtesy and respect by staff and therapists.
2. To make recommendations regarding your rights and responsibilities.
3. To receive appropriate behavioral health care.
4. To receive a comprehensive orientation including information about services and providers.
5. To receive concurrent services as long as services are not duplicated.
6. To receive information about clinical guidelines and your rights and responsibilities.
7. To participate in the planning of your treatment including the composition of your service delivery team and the option to consult with personal and professional representatives at your own expense.
8. To refuse treatment as a competent recipient.
9. To have access to advocacy and self-help groups.
10. To be free from mental and physical abuse and neglect as defined by law. This includes freedom from any act that constitutes assault, sexual exploitation, or criminal sexual conduct. It also includes the intentional and non-therapeutic infliction of physical pain or injury, or any conduct intended to produce mental or emotional distress.
11. To confidential and private behavioral healthcare treatment and the confidentiality of your treatment record. This includes your right to approve or refuse the release of information contained in your records.
12. To voice complaints about the care that is provided per the agency's grievance policy and procedure. A copy of the grievance policy and form can be obtained from the receptionist.
13. To not be subject to disciplinary action or reprisal including reprisal in the form of denial or termination of services as a result of filing a grievance.
14. To be free from seclusion and restraint as a form of behavioral intervention.

And the following responsibilities:

15. To give your therapist the information needed in order to manage your care.

16. To follow the treatment plan and instructions for care that you and the therapist have agreed upon.
17. To participate, to the degree possible, in understanding your behavioral health problems and in developing with your therapist mutually agreed upon treatment goals.
18. To assist the center in maintaining a safe workplace.

You can speak to the Clinical Director if you feel that any of your rights have been disregarded.